Helpful Hints & Safety

The million small victories Institute.



Things you should know

• Our staff is here to help you learn the best ways to work and visit with your loved one.



 Family and loved ones are a part of the rehabilitation team.

Rehabilitation Education

University of Pittsburgh Traumatic Brain Injury Model System The million small victories Institute.

Things you should know

- Brain injury can change:
 - Behavior
 - Emotions
 - Thinking
- Changes may make you uncomfortable that's OK!
- Many changes improve with recovery



The million small victories Institute.

Things you should know

- Responding to your loved one
 - Talk to staff
 - Read Brain Injury Handbook
- Talk to nurse or staff member about today's goals and things to be aware of.





The million small victories Institute.

Things you can do

- Talk to a therapist about the best way to engage in conversation and activity with your loved one.
 - Therapists have personalized plans for each individual
- Approach your loved one gently and from the front.
- Introduce yourself. Get the individual's attention before speaking.
- Speak slowly, clearly, softly. Allow extra time. Stay calm. Don't argue.



The million small victories Institute.

Things you can do

- Keep information simple.
 - Use short sentences and one-step directions.
- Use demonstration and verbal instruction.
- Use written/visual instructions and memory aids when appropriate.
- Redirect inappropriate behavior.



The million small victories Institute.

Maintain a structured environment

- Consistent routines and a quiet environment help orient the individual.
 - Reduces confusion and fatigue, and encourages appropriate behaviors.
- Safety first. Do not move your loved one unless cleared by the staff.
 - Discourage removal of treatment devices (tubes, IVs, seatbelts).





Model System

The million small victories Institute.

Maintain a structured environment

- Avoid overstimulation. Keep the room quiet and turn off or dim lights.
- Limit distractions, such as TV, cell phones, and too many visitors.
- Do one activity at a time. Take rest breaks when needed.
- Don't eat or drink if your loved one cannot eat or drink.
- Two visitors at a time to maintain a low stimulation environment.





The million small victories Institute.

 UPMC Mercy 1400 Locust St.

Pittsburgh, PA 15219 Phone: 412-232-5728 Fax: 412-232-7773

- UPMC Horizon

 110 North Main St.
 Greenville, PA 16125
 Phone: 724-589-6808
 Fax: 724-588-2993
- 3. UPMC McKeesport

1500 Fifth Ave. Mansfield Building, 2nd Floor McKeesport, PA 15132 Phone: 412-664-2605 Fax: 412-664-2626

4. UPMC Montefiore

200 Lothrop St. Pittsburgh, PA 15213 Phone: 412-648-6510 Fax: 412-692-2561

UPMC Northwest 100 Fairfield Drive Seneca, PA 16346 Phone: 814-678-4646 Fax: 814-678-4647

6. UPMC Passavant

9100 Babcock Blvd. 5th Floor Pittsburgh, PA 15237 Phone: 412-367-6751 Fax: 412-367-6753

7. UPMC St. Margaret

815 Freeport Road 4th Floor, A Wing Pittsburgh, PA 15215 Phone: 412-784-4479 Fax: 412-784-5148



The million small victories Institute.